



Making Safeguarding Personal

Promoting person-centred
adult safeguarding practice
in Dudley



**Dudley Safeguarding
People Partnership**

Safeguarding means protecting an adult's right to live in safety, free from abuse and neglect.

Every adult life is different, but we know that people with care and support needs may be particularly vulnerable to abuse or neglect in some circumstances.

Dudley Safeguarding People Partnership know its partners work in a wide variety of settings, with adults of all ages, whose situations are all very different. We therefore deliver our safeguarding responsibilities in a range of different ways. In Dudley we are all committed to supporting adults on their own terms and in a way that works for them as an individual. This is what we mean by 'Making Safeguarding Personal'.

This booklet outlines what Dudley Safeguarding People Partnership consider to be the basic best practice standards for 'Making Safeguarding Personal'.

We believe that no decision should be made about an adult without them.





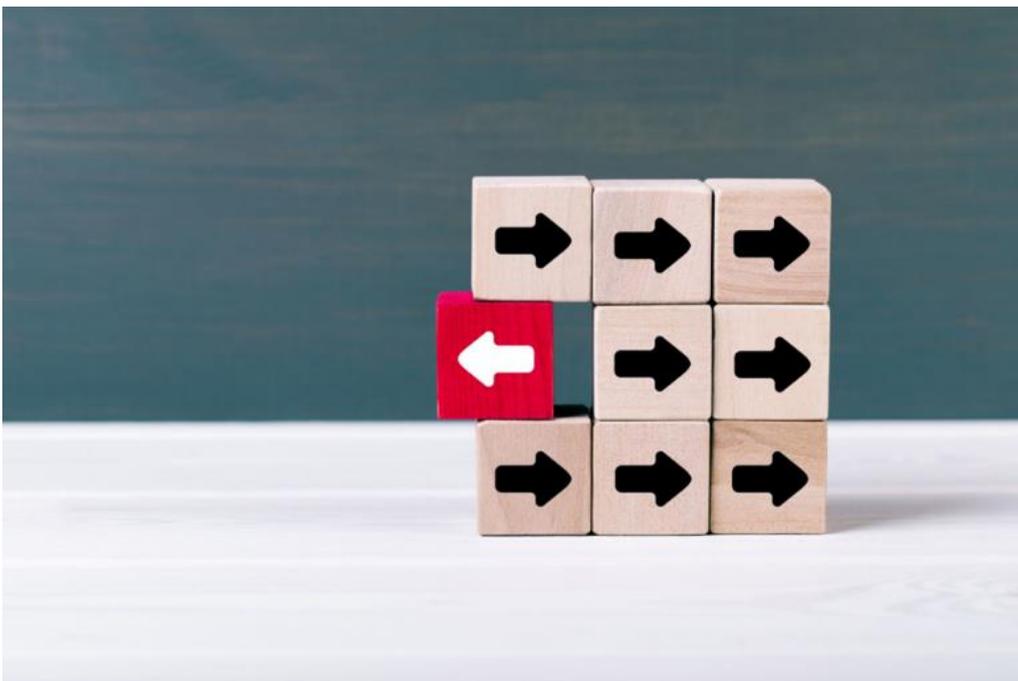
Hearing the person

- Give the person time and space to talk
- Listen to them
- Take what they say seriously
- Make sure they do not have to keep repeating the same thing to different people
- Ask what their priorities are
- Ask whether they want any help from us
- Ask what they think that help might look like



Respecting the person's choices

- Support the person to make their own choices and decisions
- Give them as much information as possible in order to make their own choices
- Respect their values and decisions
- Do not make the person feel judged or punished for the choices they make or the things they tell us
- Support the person to be as safe as they want to be
- Always act in line with the Mental Capacity Act where choice and decision making is impaired



Understanding the person



- Communicate with the person in ways they understand, without using jargon
- Get a sense of what matters most to them, and why
- Take steps to understand their culture, background and community
- Try to understand who they feel they can trust, and to keep those people around them



Being honest with the person

- Discuss concerns with the person before deciding what to do
- Be open about any worries that you have for them
- Keep them informed about who is doing what, and why
- Be honest if it is necessary to act against their wishes or expectations
- Seek consent before sharing any information about them
- When sharing information explain who you are sharing it with, and why



For further information on adult safeguarding visit
<https://dudleysafeguarding.org.uk/>

Our commitment to 'Making Safeguarding Personal' should always be viewed as part of our wider commitment to working in line with the six adult safeguarding principles:

Empowerment

Prevention

Protection

Proportionality

Partnership

Accountability

Dudley Safeguarding People Partnership

Email: DSPP@dudley.gov.uk

Tel: 01384 813780

Website: <https://dudleysafeguarding.org.uk/>

Twitter: @DudleyDSPP

DSPP would like to acknowledge Birmingham Safeguarding Adults Board 'Making Safeguarding Personal leaflet' for providing content for the production of this booklet.