**Hoarding Response Form**

Assess the level of the hoarding by using the [Clutter Image Rating Scale](https://dudleysafeguarding.org.uk/wp-content/uploads/2023/10/Clutter-image-rating-scale.docx) for each room and record your findings below. Provide details of any additional factors are present and the impact on the living conditions.

|  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Type of Property:** | | | |  | | | | | | |
| **Who lives here?** | | | |  | | | | | | |
| **Using the Clutter Image Rating Scale, rate each room (1 to 9)**  *Indicate if children’s rooms are not seen and include a rationale as to why.* | | | | | | | | | | |
| **Kitchen** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Living Room** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Dining Room** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Bathroom** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Bedroom 1** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Who sleeps here?** | |  | | | | | | | | |
| **Bedroom 2** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Who sleeps here?** | |  | | | | | | | | |
| **Bedroom 3** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Who sleeps here?** | |  | | | | | | | | |
| **Bedroom 4** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
|  |  |  | | |  |  |  |  |  |  |
| **Who sleeps here?** | |  | | | | | | | | |
| **Separate Toilet** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
|  |  |  | | |  |  |  |  |  |  |
| **Other Rooms** | | | | | | | | | | |
| **1** | **2** | **3** | | | **4** | **5** | **6** | **7** | **8** | **9** |
|  |  |  | | |  |  |  |  |  |  |
| **Rooms not seen:**  *Include rationale as to why* | | |  | | | | | | | |

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Are there any other concerns regarding the living conditions e.g.:** | | | | | | | | | |
| Rotten Food |  | Insect or Rodent Infestation |  | Large Number of Animals (number/type) |  | Concerns of Self-Neglect |  | Concerned for other adults at the property |  |
| Concerned for the Children at the property |  | Animal Waste in the house |  | Structural Damage to the Property |  | Clutter Outside |  | Concerns over the cleanliness of the property |  |
| Visible Human Waste (Urine / Faeces) |  | Unsuitable Sleeping arrangements for children |  | Sticky floors or carpets |  | Odours omitting from the property |  | Smell of cannabis |  |
| **If any of the above are ticked (even though the clutter is 1-3) a level 2 or 3 response may be required depending on your professional judgement. Please report concerns/make a referral as appropriate.** | | | | | | | | | |
| **Provide a description of the concerns and the impact on hygiene / safety / finances:** | | | | | | | | | |
| **Provide details of the conversation with the adult regarding the living conditions including what they want to happen (**[see practitioner guidance on the DSPP website](https://dudleysafeguarding.org.uk/multi-agency-hoarding-toolkit-2024-2026/)**):** | | | | | | | | | |

**RESPONSE**

|  |  |  |
| --- | --- | --- |
| **Images**  **1-3 indicate level 1** | **Level 1:**  **Signposting by the single agency** | Obtain consent from individual and discuss support solutions (such as):  WMFS – safe and well check  ACS – Floating support, Prevention Services, Community Alarm  Support to ensure individual is registered with a GP.  Dudley Welfare Rights  [View further support options on the pathway document](https://dudleysafeguarding.org.uk/wp-content/uploads/2024/03/Hoarding-Pathway.pdf)  Ensure robust record keeping of your intervention with adult/family. |
| **Images**  **4-6 indicate level 2** | **Level 2:**  **Multi-agency Response** | If the individual does not meet safeguarding adults threshold, with their consent consider a referral to [Adult Social Care](https://adultssocialcare.dudley.gov.uk/web/portal/pages/home).  If there are children or a pregnant woman living in the property, use the support level and guidance framework, complete a GCP2/GCP2A and refer to either Family Hubs/ [Children's Front Door](https://childrensocialcare.dudley.gov.uk/web/portal/pages/safeguarding).  Link in with the person’s and/or child’s GP/Health Professional for support with health concerns.  Please attach this form and any photos taken (with consent of the individual)  Refer to WMFS for a safe and well check  Refer to Mental Health Assessment Service (MHAS) – 01384 324578 |
| **Images 7-9 indicate level 3** | **Level 3 Safeguarding Response** | Raise an [adult safeguarding concern](https://adultssocialcare.dudley.gov.uk/web/portal/pages/professional/safeconcernpro#assess) if there are care and support needs and attach this form, attach any photos taken (with consent of the individual)  If there are children or a pregnant woman living in the property, use the [Support Level Guidance and framework](http://dudleysafeguarding.org.uk/wp-content/uploads/2023/03/DSPP-Support-Level-Guidance-and-Framework-March-2023.pdf) complete a GCP2/GCP2A and submit a request for help and support form to Children & Families Services via the [Children's Front Door](https://childrensocialcare.dudley.gov.uk/web/portal/pages/safeguarding)  Refer to WMFS for a safe and well check  Refer to Mental Health Assessment Service (MHAS) – 01384 324578 |

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